

# ANTHONY M. GIBRICK

702-286-6524

11576 Elcadore St., Las Vegas, NV 89183

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Experienced, self-motivated, interested in working in a fast-paced continually challenging position.

Multifaceted skills providing the ability to handle additional responsibilities and multitasking.

A focused computer enthusiast with a broad vision of hardware, software technology and security trends.

Currently interested in furthering my career and responsibilities with servers and operational tasks supporting large mission critical systems.

## Qualifications

- Systems Administration for backend systems and front facing operations.
- Over 10 years of professional experience in Information Technology, small and corporate businesses.
- Highly experienced in security, hardware, and software installation and support.
- Takes aggressive ownership of duties and tasks, organizationally focused.
- Broad experience with Windows Server and virtualization technologies, current focus for MCSA.
- Wide-ranging experience with remote access, VPN tunneling and remote storage.
- Certified Systems Analyst and Engineer – Canon, HP, Xerox, Samsung.
- Experience working with Cisco VoIP technologies and integration POE – QOS.
- Extensive experience with zero-day system patching and critical system uptime.
- Project management, direct involvement with infrastructure installations and upgrades
- Primary contact for customer relations and services for the Las Vegas area.
- Cloud connectivity solutions, integration – co-located systems, Microsoft Outlook 365, SharePoint
- Compliancy and standardization specialist – SOX Compliance.
- Experienced Ethernet and Fiber Installer.
- In-depth understanding of operational workflows and responsibilities.
- Proactive personality for resolving challenges before adverse impact to operations.
- Comprehensive experience working with 3<sup>rd</sup> party support to solve challenges.
- System/Site Audit and Inventory control of hardware and software equipment.
- Asset tracking and End of Life transitioning.
- Ability to work with internal and external guests in high-paced and stressful work environment.

## Skills / Certifications

- |                                      |   |
|--------------------------------------|---|
| • Window Server administration       | • Hardware and software troubleshooting |
| • Group policy and SOX compliance    | • Microsoft and Unix end-user support   |
| • System and Database Maintenance    | • Computer Operations & Management      |
| • Project Management and supervision | • CCNA 1 Network Basics                 |
| • Backup Onsite/Offsite duties       | • Network + Certification               |
| • Network Infrastructure support     | • SQL Server Administration             |
| • Programming and Automation         | • A + Certifications                    |
| • Adapt Internet content (PHP/CSS)   | • Low Voltage and fiber termination     |
| • VoIP Integration and Installation  | • Auditing and cost Assessment          |
| • Cloud Services and administration  | • Network Infrastructure planning       |

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## Work Experience

### **TECHNICAL ANALYST – OPERATIONS CENTER | MGM INTERNATIONAL - CORP**

09/17/2015 – CURRENT

- Ability to quickly analyze threats and outages to infrastructure.
- Act as escalation point for security and issues, proactively preventing guest impacting issues.
- Handle severity issues quickly while collecting information and respective departments to calls.
- Provide clear and concise documentation of incidents and resolutions in a standardized format.
- Work directly with internal departments to report and resolve incidents efficiently and effectively
- Perform nightly maintenance backups, redundancy and clustering tests.

### **SYSTEM ADMINISTRATOR / TECHNICAL ANALYST | ÉLAN OFFICE SYSTEMS**

11/04/2013 – 09/16/2015

- Domain administration, client support utilizing systems including VMware and point to point connections.
- Customer setup of additional services such as cloud based services, automation and auditing software.
- Hardware installation including configuration, monitoring and troubleshooting.
- Project supervision; new and current customer's installs, rentals, networking, delivery and technical support.
- Solutions and Deployment expert for client providing consolidation, cost efficiency, and productivity.
- Certified Copier Systems Technician, hardware, software troubleshooting including migration specialist.
- Consumer relations and primary I.T. contact for customer in all regions.

### **SURVEILLANCE – I.T. ENGINEER / TECHNICAN | SANDS CORP.**

9/28/2011 – 6/25/2013

- Responsible for I.T. related aspects, hardware and software troubleshooting in a Windows/UNIX environment.
- "Decision maker" for I.T. systems and user supported software.
- Domain administration / security, Active Directory, SSH, packet tracing.
- Installation of Cisco IOS (Layer 3 & 2) Switches & Routers (POE/QOS), load balancing backup systems.
- Development of standards, policies, and practices according to Las Vegas/Bethlehem gaming regulations.
- System installation of cameras, including low voltage and fiber cabling.

### **I.T (CORPORATE) – VIP TECHNICAN | SANDS CORP.**

2/31/2011 – 9/28/2011

- Primary contact for Executive level and above, on-call 24x7 available globally.
- Senior level technician responsible for supervision of high-impact departments.
- Administration of systems and troubleshooting as prior position.
- Support for off-shore Sands Corp. Macau, Singapore and Bethlehem properties.
- Provided technology support for internal and external guests while maintaining operations of hotel.
- System deployments and standardization for Venetian and Palazzo Hotel Casino.
- Responsible for consolidation and deployment of computers, systems and copiers.
- Primary technician for standardization of hardware and practices. (PCI-SOX compliance).